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## FOR HAND-DELIVERY TO EXAMINER V. BERTOGLIO

Attention      U. S. Patent and Trademark Office  
                   Attn: Customer Service - Art Unit 1632

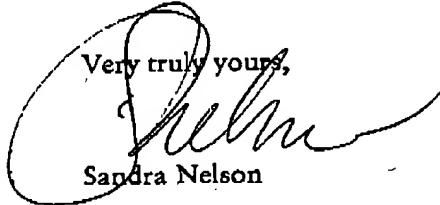
Fax no.        703/746-9195  
 Number of pages    1 including cover page

Date            November 29, 2004

Concerning     U.S. Patent Application for Cohen, et al.,  
                   Application No.: 09/964,899  
                   Our Case No.: 4-31612A

I am unable to reach the direct telephone line for Examiner Valarie Bertoglio due to a continuous busy signal, and request that you deliver this fax to her attention.

Thank you.

Very truly yours,  
  
 Sandra Nelson

SAN:

Enclosures

## CONFIDENTIALITY NOTICE

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Interoffice Correspondence

Date November 29, 2004

To Examiner Valarie Bertoglio  
Location U. S. Patent and Trademark Office  
Art Unit 1632

Subject S. N. 09/964,899 filed 9/27/01

Dear Examiner Bertoglio:

We are in receipt of the PTO Office Communication dated 11/12/04. It is my understanding that this communication summarizes your telephone interview with Attorney Regina Bautista on 11/8/04, and that an agreement with respect to the claims was reached.

Please advise if it is necessary to file a written response from our office to the above-referenced communication. Thank you.

Very truly yours,  
  
Sandra Nelson

/SAN